

# BOCCI22

## Frequently Asked Questions

### Where do I buy?

Our online store [here](#).

### How do I install?

Please check our Design Resources page [here](#) for all installation situations. For drywall installations you can also watch a video [here](#).

### What surfaces / materials can I install the 22 into?

Any surface; from drywall to millwork, concrete, tile, stone, glass, etc. ... We offer two assembly options, one appropriate for drywall and one appropriate for all other surfaces. Everything you need for installation is under the Design Resources page [here](#).

### Is the 22 series UL approved?

Yes, the 22 is UL and CSA certified.

### Do you have a GFI/GFCI outlet?

While we do not offer a GFCI outlet, code can be reached by using our TR outlet in conjunction with an independently sourced GFCI remotely installed in the panel.

### Are your outlets tamper resistant?

Yes.

### What colour options do you offer?

We offer white, almond and black.

### Do you offer custom colours or finishes?

Yes, we can work with you on custom colours or finishes to match your surface. Please contact us for more information.

### What is the lead time?

From receipt of payment in full, please allow 2-4 days of production lead time prior to shipping. Expedited shipping is available for rush orders.

### Do I need a removal tool?

Yes, a removal tool is required for installation and wiring access.

### Do you have a dimmer?

While we do not offer a dimmer at this time, our 22.3.6 momentary switch can be programmed to control dimming function.

### What is the trim cap for?

This is used with alternate assembly installation into wet surfaces such as plaster, concrete, etc.

### I ordered the wrong product, can I return it?

We accept returns on unopened product up to 30 days after your order. A 25% restocking fee applies to all returned items.